

Assistance For People Impacted By The 2021 British Columbia Fires

Personalized Support During Recovery



What Can I Expect?

The Canadian Red Cross is offering support to people impacted by the wildfires in British Columbia to discuss their needs and next steps for their early and long-term recovery. Our case management team can support planning for your return home, understanding insurance and community resources, and help with goal setting and making informed decisions as you progress in your recovery journey.

Canadian Red Cross can meet with your family representative to discuss your unique needs and support you in the following ways as needed:

- ✓ Provide emotional support
- ✓ Assess your personal situation and explain the recovery supports available to you
- ✓ Assist you in navigating the recovery process and making informed decisions in your personal recovery plan and efforts.
- ✓ Identify next steps and prioritize the actions to be taken
- ✓ Support with forms and processes (sorting papers, obtaining a permit from the municipality, etc.).
- ✓ Provide support and information
- ✓ Suggest referrals to other services (e.g., legal advice, financial advice, mental health and psychosocial supports, etc.)

Please note:

- Canadian Red Cross personnel will not take any steps without your participation or consent, or make any decisions on your behalf.
- Although Red Cross will not provide clinical mental health support, Case Managers can connect you to appropriate resources if requested.

If you have been impacted by the 2021 BC fires and have unmet needs, please contact the Red Cross by calling 1-800-863-6582 to request support. A private and confidential appointment will then be arranged with your family representative. Due to COVID-19 regulations, appointments may take place over the phone or virtually.