



Village of Lytton Update

August 17, 2021 at 11 a.m.

EMERGENCY SUPPORT SERVICES

On August 14, an [Evacuation Order](#) was issued for the Village of Lytton. If you have been evacuated due to wildfires, you should register with Emergency Support Services (ESS) whether you need the support or not. This will help ensure that your loved ones and communities know where you are and know that you are safe. You can self-register online at <https://ess.gov.bc.ca/>. If you require assistance with self-registration you can ask for help by calling the Emergency Support Services Info Line: 1-800-585-9559.

DONATIONS OF GOODS AND SERVICES

If you'd like to donate goods or services to the Village of Lytton, please email donations@gov.bc.ca and indicate that the donation is for Lytton.

REGISTER WITH THE CANADIAN RED CROSS

The Canadian Red Cross is encouraging all people under evacuation order due to wildfires to register with the Red Cross. You can register by calling 1-800-863-6582, between the hours of 9 a.m. and 5 p.m. PST. Registration with Red Cross ensures people can be contacted while away from home, and can also be reached with information on further Red Cross services and assistance that may become available to them during this time of need. For more information, visit <https://www.redcross.ca/>.

RESILIENCY CENTRE SUPPORTS AND SERVICES

Lytton evacuees can continue accessing assistance with immediate needs at the Resiliency Centre in Kamloops at #3 – 700 Tranquille Road from 8:30 a.m. to 4:30 p.m. The centre will provide care and support for people displaced by the fire. This includes:

- Providing important safety information for those returning home
- Replacing documents and identification
- Applying for Employment Insurance
- Providing mental and emotional supports
- Navigating the insurance process for your home and other assets.
- Providing cleaning kits and water

THOMPSON-NICOLA REGIONAL DISTRICT EMERGENCY SERVICES

The TNRD's Emergency Operations Centre has also been activated in response to the current wildfire situation in the region. Find information on the TNRD's emergency resources here: <https://www.tnrd.ca/services/emergency-services/>.

MENTAL HEALTH SUPPORTS

This is a devastating time for residents, and incredibly challenging both emotionally and physically. We encourage residents to prioritize their mental health and access the available supports:

- [Canadian Mental Health Association](#): For links to support and resources in your area.

- [Canadian Psychological Association](#): For links to important information and psychologists in your area.
- [Canadian Association of Social Workers](#): To find a social worker in your area. 1-855-729-CASW (2279)
- [Canadian Counselling and Psychotherapy Association](#): To find a certified (registered) counsellor in your area.
- **2-1-1**: Call 211 for community-based health and social services.
- [Kids Help Phone](#): 1-800-668-6868
- [Canadian Association for Suicide Prevention](#): For links to crisis centres in your province or territory.
- [First Nations and Inuit Hope for Wellness Help Line](#): 1-855-242-3310
- [Public Health Agency of Canada](#): For additional supportive resources and links to your provincial and territorial health ministry.

INSURANCE AND ADDITIONAL LIVING EXPENSES

If your home, car or business was damaged as a result of a wildfire, the Insurance Bureau of Canada has information to help you understand your insurance coverage and the various stages of the claims process. Learn more at <http://www.IBC.ca/bc/disaster/wildfires>. If you don't see the information you're looking for online, contact Insurance Bureau of Canada's Consumer Information Centre at 1-844-2ask-IBC (1-844-227-5422) or askibcwest@IBC.ca.

SIGN UP FOR VOYENT ALERT! TO STAY INFORMED

The Village of Lytton has chosen the Voyent Alert! Notification Service to keep you informed of important wildfire recovery initiatives and services. Register now to receive important notifications about Lytton that matter to you:

- For mobile app alerts, download and install the Voyent Alert! app from the [Apple](#) or [Google Play](#) stores
- For email, text message, or voice call alerts, register online at <https://register.voyent-alert.com>

CONTACT THE LYTTON EMERGENCY OPERATIONS CENTRE

Contact eocinfo@lytton.ca if you have questions or concerns.