

JULY 24, 2014

JESSOA LIGHTFOOT, MAYOR
VILLAGE OF LYTTON
PO BOX 100
LYTTON BC V0K 1Z0

RECEIVED

JUL 28 2014

VILLAGE OF LYTTON

Re: Closure on Saturdays and realignment of the hours of operation during the week only at the Lytton Post Office

Dear Mayor Lightfoot,

Canada Post has conducted a review of customer traffic patterns at the Lytton Post Office at 618 Main Street.

As a result of this review, we will be realigning the hours of operation during the week and will no longer offer Saturday retail service as of the week of August 18, 2014. We will continue to offer full access to postal services on weekdays.

Our weekday hours at this post office will be:

Monday, Tuesday, Wednesday, Friday

9 a.m. to 12 p.m. and 1 p.m. to 4:30 p.m.

Thursday:

9 a.m. to 12 p.m. and 1 p.m. to 5:30 p.m.

Postal box customers will have full access to their mail.

Customers will continue to enjoy access to a full range of postal services and products at this post office. There will be no change to the range of services we offer. As well, customers can purchase stamps, pay for and print shipping labels and access other postal services online at canadapost.ca.

While I recognize this is a change for your community, I want to reassure you that we remain committed to providing postal services in urban and rural communities across the country. Our operations are funded by the sale of our products and services, not taxpayer dollars. Changes are necessary as part of our response to the decline of Lettermail volumes and being able to offer affordable services to all Canadians.

Thank you for your understanding. Please do not hesitate to contact me at the above address or at (250) 374-8521, ext. 2001, if you require further information or assistance.

Yours truly,



Karen Plessis
Local Area Manager
Thompson/Nicola /Fraser Canyon